



EXAMINATIONS COUNCIL OF ESWATINI
Eswatini General Certificate of Secondary Education

CANDIDATE
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ENGLISH LANGUAGE

6873/01

Paper 1 Reading and Directed Writing

October/November 2022

2 hours

Candidates answer on the Question Paper.

No Additional Materials are required.

READ THESE INSTRUCTIONS FIRST

Write your Centre number, candidate number and name on all the work you hand in.

Write in **blue** or **black ink**.

Do **not** use staples, paper clips, highlighters, glue or correction fluid.

Answer **all** questions.

Dictionaries are **not** allowed.

The number of marks is given in brackets [] at the end of each question or part question.

| For Examiner's Use | |
|--------------------|--|
| Exercise 1 | |
| Exercise 2 | |
| Exercise 3 | |
| Exercise 4 | |
| Exercise 5 | |
| Total | |

This document consists of **11** printed pages and **1** blank page.

Exercise 1

Read the following passage on Telecommunications and answer the questions that follow.

TELECOMMUNICATIONS: OUR WAY OF LIFE

Telecommunications is defined as communication at a distance by technological means, particularly through electrical signals or electronic waves. Telecommunications has evolved over the years, having progressed from being optional to being a way of life. Over the past few decades, telecommunications have developed to encompass, for example, land-line, mobile phone, email, video streaming and web casting.

The global community we now live in has made telecommunications upscale from a want to a need. In the recent past, communicating via post, normally through letters, was the order of the day. People accepted this mode of communication, they had the time and the patience. Times have evolved, people no longer have the patience and they want feedback instantly. About 20 years ago, it was acceptable to send communication via post which would on average take a week to reach the recipient. This was normal and people accepted it. However, with the emergence of faster and advanced technology, all that is history.

Nowadays, someone can sit in front of his computer, compose and send an email and, within seconds, it has reached its recipient in any part of the world, as long as the two devices, the one receiving and the one sending, are connected to the internet. If a person sends an email and it takes an average of two days to respond, the sender gets frustrated because he expects a prompt response. Through the use of the internet, whether one is using a tablet, laptop, desktop or mobile phone, the way people communicate has changed. We all stay connected with people around the globe just at the click of a button. This has seen companies stretch beyond borders and grow into multi-national corporations. The number of people dating online has spiralled, online trading and electronic commerce has intensified and online studying has gained popularity.

Over two-thirds of the world's population is connected via mobile phones. These are communication devices that connect wirelessly to a public switched telephone network. Cell phones that are wireless, mobile and capable of connecting to the standard telephone network are quite recent. The first phones were barely portable compared to today's compact hand-held devices. They have become the most popular communication medium for people from all walks of life: rich or poor, literate or illiterate. What varies is the brand, design and the user needs. Mobile phones first came as a luxury, but are now a must-have for almost everyone. People use mobile phones to communicate, transact, work and do other activities supported by the devices they own. Some people carry more than one phone for different purposes.

Telecommunication has become so vital that without it one automatically gets excluded from the progress that the world is making. The world is able to share news and awareness of natural disasters and has aided various countries to take proactive safety precautions to curb such catastrophes. This effectively means that, whether by choice or default, telecommunications have become a way of life. Human beings ought to take the necessary strides to embrace telecommunication and use it to improve their lives and exploit global opportunities like job prospects and markets.

Telecommunication is here to make everyone's life easier. It has become a necessity. While it comes at a cost, it has become an essential expenditure to be included in every household's e-budget. A day without connectivity, an average person freaks out; it is as good as if he has been taken out of life support. When a person has left his phone in the house, their mood, productivity and concentration at work get disturbed. Telecommunications has become essential, let us embrace it, and make the best of it.

Questions

(a) What is telecommunications?

.....
..... [1]

(b) How has the role of telecommunication in the world changed?

..... [1]

(c) Give **two** ways in which people's attitude to communication have changed over the past 20 years.

.....
..... [2]

(d) How does an email reach its recipient?

..... [1]

(e) Which medium of communication is common globally?

.....
..... [1]

(f) In what way have mobile phones changed over the years?

..... [1]

(g) Why do you think some people might need more than one mobile phone for different purposes?

..... [1]

(h) Mention **two** ways in which human beings benefit from telecommunication apart from socialising.

.....
..... [2]

(i) Give **four** ways in which telecommunications has changed business.

.....
.....
.....
..... [4]

[Total: 14 marks]

Exercise 2

Read the following passage on chaining dogs and then answer the questions that follow.

CHAINING CREATES UNSAFE NEIGHBOURHOODS

The new sciences of genome mapping and DNA interpreting are teaching us how similar we are to other mammals (such as dogs) not how different. We share the same emotions of pain and frustration, fear, anger and affection. Just because they do not speak our mother tongue and their faces have fewer muscles to define expressions does not mean that dogs do not feel anything. It only means we do not understand them.

All dogs are descended from wolves with a territorial range of hundreds of kilometres. Their bodies are made for long distance movement; they are physically and mentally programmed for plenty of outdoor exercise. Free movement is in their nature and chaining them is utmost cruelty. A chained dog cannot protect you or your property because intruders safely skirt the animal's chain length, or they attack the dog, which cannot escape but may choke to death trying.

Chaining is solitary confinement which, because dogs need frequent contact with their packs, ruins the dogs' nature as social pack animals and creates behavioural problems. It serves no purpose whatsoever, except to cause the animal such torment that it does what we would do in similar circumstances – loses its mind. It becomes vicious. An apathetic dog is of no use to anyone. A vicious dog is worse because its aggression is random and it presents a terrible danger to children and other innocent people. So, chaining dogs creates unsafe neighbourhoods.

Why chain a dog? If you want to stop it roaming, then feed it a balanced diet so that it does not scavenge out of hunger. You can also sterilise it so that it does not go looking for a mate. It is also important to take it for a daily walk so it gets plenty of exercise

and relieves its anxiety from being tied. On top of that it must be treated as a member of the family. Dogs like to stay close to their pack. If you need to restrict your dog's movement, put up a running line – a wire between two posts with the dog tied on a long leash to the running wire. It must be fed properly and receive plenty of love and attention from its owners. The running line is a temporary fix; it should not determine the life of the dog.

Some countries have passed laws banning tethering of dogs altogether. Among such laws is that tethering should be temporary and never more than three hours at a time and that the animal is continually in the owner's sight. It has also been stated that tying should be done only when the dog is at least six months old and has access to fresh food and water. The dog should be provided with shelter and should not be outside during extreme weather conditions like heat, storms and cold. It is always advisable to connect the tether to the animal by a leather or nylon collar or body harness which should be five times the animal's body, and does not weigh more than one eighth of the animal's weight.

If you want a guard dog, work with the dog's inherent nature; dogs are territorial pack animals that protect the pack and den. As a member of your human pack, the dog will protect your family and property. Some individuals and some breeds are better at this than others, but all dogs, large or small, have the same inherent nature. Your status as the leader of the pack and your relationship with your dog will develop its protective instinct. Chaining does the opposite. Even human beings cannot stand such extreme conditions, so how can dogs be exposed to such?

You are an officer from the Animal Welfare Society and you are to deliver a speech on chaining pets to the community. Complete the notes below.

Differences between dogs and human beings

- [1]
- [1]

Bad effects of chaining dogs

- [1]
- [1]
- [1]

Regulations for good chaining

- [1]
- [1]
- [1]

[Total: 8 marks]

Exercise 3

Read the following article on Public Relations (PR) Practitioners who are sharing their experiences of working in this exciting fast-paced industry, then answer the questions on the opposite page.

A. Delisile Fakudze (33)

In 2008, while I was studying for a psychology degree at the University of Cape Town, I attended an entrepreneurship workshop. That's when I saw an opportunity to provide PR services to fashion designers. In the same year, I registered a company called Lavish Industries. I then compiled proposals, which helped me get a few clients. A year later, my clientele increased. I decided to do a PR course to make sure I was on the right track. Since then I've never looked back. In 2012, I started Safari Public Relations where I am currently the managing director. I am also the managing editor of an online culture publication called Moziak Magazine. My ability to spot an opportunity along with my self-belief have helped me carve a successful career.

B. Sipiwe Khumalo (28)

In 2012, I enrolled to study Public Relations Management at the Cape Peninsula University of Technology. After getting my qualification, I volunteered for every opportunity that came my way in order to get experience. I've been in the industry for six years now and I have seen small to medium-sized agencies shake things up. The highest and boldest ideas no longer just belong to long-standing agencies. We are getting into boardrooms of large corporations and our ideas and strategies are being implemented. I can advise those interested in PR to get relevant qualifications and be prepared to work hard. It also helps to have campaign evaluations to understand what worked for the client and what didn't. This helps both parties establish a way forward.

C. Melokuhle Simelane (42)

In 1999 while studying fashion design, my friend and I started a record label and events company called Eargasm Records. He managed the artists and because I always had a knack for writing and dealing with people, I became the publicist. This is how I began in this industry. Over the years I've worked for prominent PR companies like Prom Multimedia and Louvres Corner. While I was employed by these companies, I worked with celebrities such as Lebogang Mathonsi and the legendary Thandi Mvakali. In 2010 I used my years of experience to start my own company, Tutane Communications. I enjoy this fast-paced industry because it keeps me on my toes. Despite the challenges, I'm excited about the growth.

D. Busiswa Lushaba (33)

In 2015, while working full-time and studying part-time, I lost my job. Because of this, I had free time to focus on my studies and register my company, Blue Jay Communications. I had media experience and had freelanced for small agencies before so I took a leap of faith and started my business. My key focus is on training and development of small businesses so that people can grow their brands. With all the changes in the industry, I try to maintain my position by observing what is happening around me. I'm always searching for new tools and systems to apply in my business. I also follow industry leaders who, on social media, have worked in this space longer than I have. Furthermore, I always advise clients and businesses to buy into people because they are the consumers. And, with my decade of experience in the customer services industry, I ensure that this is the key driver in my business.

The questions below are about the Public Relations (PR) Practitioners A–D.

For each question, write the correct letter A, B, C, or D on the space provided.

Questions

- (a) Which speaker ran a company alongside a regular job? [1]
- (b) Who started a PR company while still a student? [1]
- (c) Which speaker started a company with loads of experience in the field? [1]
- (d) Which speaker feels that all PR agencies have equal opportunities to succeed? [1]
- (e) Which speaker is motivated by the excitement of PR industries? [1]
- (f) Which speaker is always aware of the trends in this industry? [1]
- (g) Who advises that education and hard work are key in the PR industry? [1]
- (h) Which speaker looks up to giants in the industry? [1]

[Total: 8 marks]

Exercise 4

Read the following article about a female motorbike rider and answer the questions on the opposite page.

RIDING WITH THE WIND

After years of driving cars, I decided to earnestly pursue my interest in riding motorcycles. I had attended a couple of beginners' motorbike riding lessons in the past, but had never actually followed through with biking on my own. This all changed in 2019 when I wrote a list of things I had, in previous years, promised myself I would do, but let fall by the wayside. I then went about obtaining my learner's licence. I did not tell anyone, least of all my 75-year-old mother. This was mainly because the culture of motorbiking does not harmonise well with the traditional expectations of who I am predetermined to be and what society says I am destined to do with my life as a woman.

Sadly, motorbiking is still considered the domain of tough, fearless and, in some instances, rebellious men – which is also not necessarily who male bikers are. Women, on the other hand, are raised to be modest and delicate – characteristics that do not play out well with straddling a motorcycle. As a result, my venturing into motorcycles had to do with silencing a loud voice within me that demanded to know why I was trying to fit into a societal mould.

I understand the concerns about motorbikes depicted as being more unsafe than cars. But this does not mean that as a woman I went into riding blindly. I considered safety. I always make sure I have a helmet and a jacket with protective padding on the shoulders and back. I also have riding pants which include protective covering on the knuckles and, of course, boots with protective materials over the toes, ankles and shins. I also wear a reflective vest at all times and have recently started wearing a pink tutu too – which increases my visibility to others.

Generally, motorists do not make way for bikers. However, since I started wearing my bright pink

skirt, they are more lenient. I think it is because they can tell I am a woman, unlike when I ride with men. By allowing myself to explore the world of 2-wheelers, I have since discovered many reasons to remain in the saddle. The 'she-must-be-rebellious' hype around being a female biker works to my advantage. Rather than explain myself to people who are determined to misunderstand my rationale, I proudly plaster the proverbial 'rebel' sticker on my forehead. I then use it as an excuse to push through self-imposed cultural and societal limitations. Thanks to the world viewing me differently, I have embraced the courage to become more of the woman I have always been inside but have never been encouraged to express for fear of colouring out of the lines.

There are times when you would like to just leave everyone and everything behind and be completely on your own. Nothing gives you more cost-effective independence than being able to strap on your helmet, crank up the engine and ride away to collect your thoughts. When I ride, I can feel the wind all around me as my bike whistles along the road. I am more in touch with nature than when in a car. Riding allows me to be completely in the moment – without distractions from my phone, radio or talkative passengers.

Motorbiking has opened my world to people from all walks of life. I have formed enduring friendships and it has been interesting to share and learn from more experienced riders. The saying, 'the only thing we have to fear is fear itself' is absolutely true. I have discovered that what I had perceived as reasons not to ride like weather, traffic, speed and others are what make biking exhilarating. Motorcycling has become a large part of my self-love process and I wouldn't hang up my riding boots for anything in the world!

Questions

(a) What advantage did the writer have when she decided to finally take up motorbike riding?

..... [1]

(b) What first step did she take towards fulfilling her long-time interest?

..... [1]

(c) What was the major reason for her not to take up motorcycling?

..... [1]

(d) What is the writer's attitude towards the view held by society on women bikers?

..... [1]

(e) How does she show her individual freedom to society?

..... [1]

(f) Explain the following words and phrases as used in the passage:

(i) '...for fear of colouring out of the lines' (paragraph 4 lines 17–18)

..... [1]

(ii) '...motorcycling has become part of my self-love process' (paragraph 6 lines 8–9)

..... [1]

(g) The writer has discovered many pleasures in motorcycling. Give **two** of these.

.....
..... [2]

(h) Explain how the saying, 'the only thing we have to fear is fear itself,' is true for the writer.

.....
..... [1]

[Total: 10 marks]

Exercise 5

Read the following article on money anxiety and write a summary on the opposite page highlighting the symptoms of money anxiety and how to help someone out of it.

Your summary should be about 100 words (and not more than 120 words). You will receive up to 6 marks for the content of your summary and up to 4 marks for the style and accuracy of language.

MONEY WORRIES ARE REAL

One of the harsh realities for many people in developing countries is that money worries do not rear their ugly heads only in January but last throughout the year. People are likely to worry about money in their lives unless they are born into a wealthy family or they happen to win a lottery. Keeping afloat financially is a responsible and perfectly normal concern. However, in certain instances, it crosses over into real worry. Money worry is defined as an unhealthy attitude towards engaging with and administering personal finances in an effective way and it varies from person to person. It can also be described as persistent patterns of self-destructive and self-limiting financial behaviours. These are a result of distorted beliefs about money that were developed from childhood and persist well into adulthood. This worry then manifests itself in a number of ways that add up to symptoms, presenting a disorder.

It is normal for money to be a concern as it dictates what is possible in terms of living space, transport options and leisure activities. People, therefore, have to be mindful of the level to which their anxiety interferes with their daily functioning. If money is the first thing you think about in the morning, and last thing at night, and takes up a lot of space in-between that is probably a clue that something larger is going on that you want to pay attention to. Having a bit of money left at the end of your month happens to a lot of us. But if one is constantly short of money in spite of regular income, then all is not well.

In some instances, there are additional responsibilities like taking care of one's parents and siblings before taking care of oneself financially. This greatly results in one not being able to save for things like retirement. It is common that people hide their financial status and will not discuss money

publicly. An even worse sign of money worries is being unable to have financial conversations with your partner or close family members. This could be an indication of something that you need to address.

The instinct to want to help family and close friends is normal. However, if you are paying for your adult children's expenses or signing a friend's surety for loans, then you are crossing the line. One needs to offer sustainable help like being a financial accountability partner to the person in need. In theory, we all need to be fiscally responsible – save for emergencies, have a solid retirement plan and pay taxes regularly. Continually flouting these good spending rules is a red flag.

Being frugal seems like a no-brainer when trying to save but if it crosses over into denying yourself basic needs, such as healthcare or repairs to your home, then it no longer makes sense. If money problems are the reason for your anxiety, first reach for a financial advisor to help you with budgeting and saving. Even people society considers relatively well-off have money worries that manifest themselves in hoarding or excessive spending.

Since money worry can manifest itself in a multitude of ways, it is important to educate yourself about it. Know more about the common symptoms by reading reputable articles or do some research. All our journeys are different when it comes to money. It can be easy to make assumptions from the outside and you might have the urge to lecture the person who is confiding in you about his money anxiety. We could berate them for not budgeting better or for being so tight-fisted when we perceive them as being relatively well-off. Instead, try to make your conversations a safe space so they can feel comfortable talking to you.

